



**TOGETHER A  
SAFE,  
SECURE,  
HEALTHY  
COMMUNITY**



**Saint John  
Police Force**  
2021 Annual Report

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# From the Commission

## Who is the Saint John Board of Police Commissioners?

*The Saint John Board of Police Commissioners is the governance authority for the Public Safety Communications Center (PSCC) and the Police Force. The role of the Board is to establish a vision and actionable objectives (what we want to accomplish) for our community, to provide oversight and to ensure accountability in the application of Police resources to accomplish the objectives. The Saint John Board of Police Commissioners has a responsibility under the Police Act to “provide and maintain an adequate police force” and to advise Common Council accordingly, so the municipality can budget the necessary money. In determining what constitutes an adequate police force, the Board (in consultation with the Chief of Police) has established priorities and objectives.*

On behalf of the Saint John Board of Police Commissioners (SJBPC), I am pleased to present to you the Saint John Police 2021 Annual Report.

In exercising its governance role, the Board regularly measures performance and ensures accountability of the Saint John Police. This Report is an opportunity to consolidate a number of those measures into a single document for the information of the community, our stakeholders, and partners.

The Board of Police Commissioners is incredibly pleased with the many accomplishments made by the Saint John Police over the year. We also recognize that we have some key opportunities in the year ahead to further improve our service to the Saint John community.

The Saint John Police embarked on a responsive five-year strategic plan. After considerable examination and analysis of environmental trends and self-reflection, the plan acknowledges the ever-increasing expectations for the role of policing in our community beyond traditional law enforcement. Such as responding to social trends, collaborating with community partners and public sector agencies to address issues on the front line and keeping up with rapidly changing technology and human resources practices in a fiscally constrained world. Members of the Saint John Police provide leadership and play a role as partners in our community through engagement, crime prevention and public education; the organization’s many services, programs, and activities help ensure that we have a safe community.

Thank you to the guidance of former Chair Edward W. Keyes, Q.C. who retired in November of 2021, after serving 10 years on the Board since its inception in 1998. With the municipal election, we also said goodbye to Councillor Gary Sullivan, with Councillors Joanna Killen and Greg Norton joining the Board in 2021. I want to thank both past and present members of the Board for their commitment and contributions. In 2021, Chief Stephan Drolet resigned, and we welcomed Chief Robert Bruce. The commission is looking forward and is confident that the Saint John Police is in good hands under the stewardship of Chief Bruce. The changes that he will bring to the table will secure the future of Saint John policing.

We are under constant change and evolution taking place in policing, both locally, provincially, and across the country. The constant is the dedication, compassion, and professionalism, of the people, both sworn and civilian, who work tirelessly to ensure Saint John remains one of the safest cities.

Sincerely,

Tamara Kelly, Chair  
Saint John Board of Police Commissioners

Members of the Saint John Board of Police Commissioners for 2021:

Edward W. Keyes	Douglas Jones	Michael Costello	Katelin Dean
Gary Sullivan	Greg Norton	Joanna Killen	Tamara Kelly
Maike White			

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# From the Chief

The Saint John Police 2021 Annual Report provides an opportunity for us to share an overview of our activities and completed objectives for 2021 with the community we serve.

The past year provided significant challenges, change and transition. The dedicated women and men of the Saint John Police take great pride in working collaboratively to ensure we have a safe, secure, healthy community, now and in the future.

The challenges we faced required us to be flexible and adaptable while being innovative in our approach to our service delivery model.

The focus for 2021 and going forward is on professionalism, community engagement, policing services and fostering relationships. The details of those initiatives can be found in this report.

As Chief, I am proud and humbled to serve our community alongside some of the finest members policing has to offer. We strive to exceed the expectations of the citizens who live, work and visit our great city, upholding the law and preserving public safety.

Sincerely,

Robert R.M. Bruce  
Chief of Police

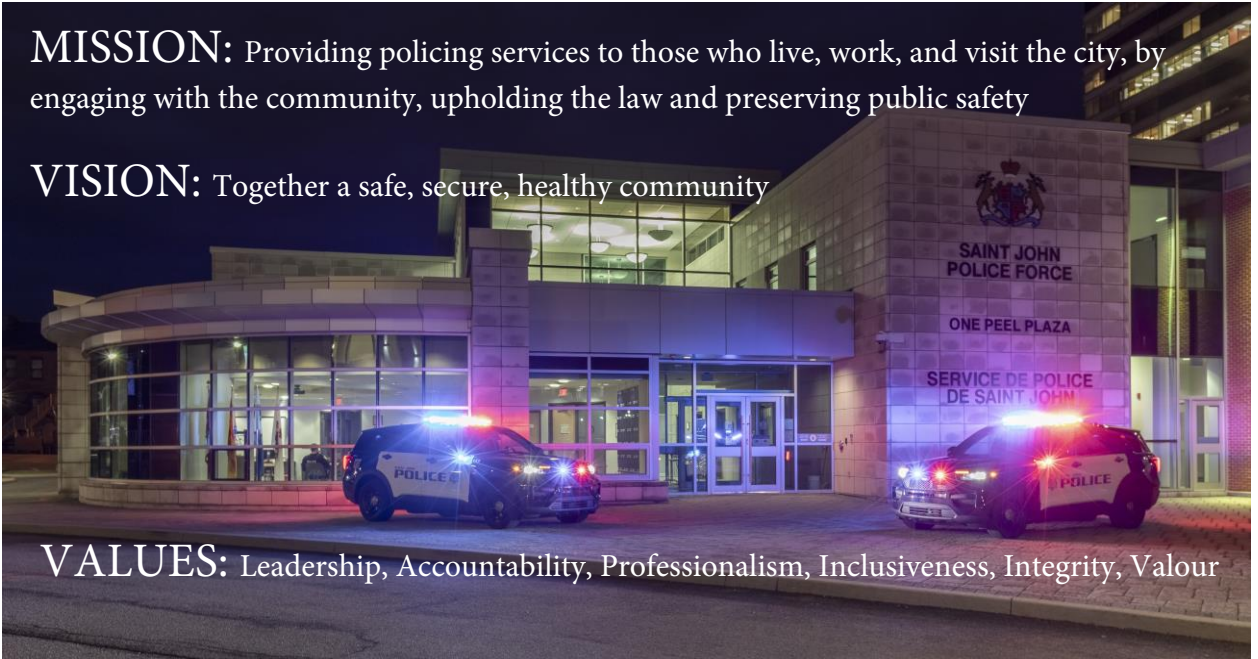
## *2021 Highlights*

- *Chief's Advisory Committee*
- *Festive Ride Campaign*
- *Holiday in a Box Initiative*

**MISSION:** Providing policing services to those who live, work, and visit the city, by engaging with the community, upholding the law and preserving public safety

**VISION:** Together a safe, secure, healthy community

**VALUES:** Leadership, Accountability, Professionalism, Inclusiveness, Integrity, Valour



## Community Focused Policing



“Our number one priority is establishing genuine relationships and partnerships within each of our priority neighborhoods. As a result, our team members are able to identify issues of concern regarding crime, safety, and social disorder. This allows us to work in collaboration with stakeholders to find solutions that best meets the needs of the community and offers an effective police response. Community Focused Policing has a unique and dynamic role of engaging and supporting the community towards positive change and development, thus reducing crime. A healthy and vibrant community will reduce crime.” Sgt. David Hartley-Brown



# 2021 IN NUMBERS

**9,093**

INCIDENT  
REPORTS

Estimated  
**100,000**  
DAYTIME POLICING  
POPULATION



**843**

VIOLENT  
CRIMES

**1,083**

TICKETS  
ISSUED  
(POPA)

**1,927**

MOTOR VEHICLE  
ACCIDENTS

**1,758**

MENTAL HEALTH  
RELATED CALLS FOR  
SERVICE

Approximately

**194**

TRAFFIC  
INCIDENTS SENT  
TO TRIAL

Approximately

**69,900**

RESIDENT POPULATION

**42**

VICTIM SERVICES  
EMERGENCY  
RELATED CALLS



**1,476**

ARRESTS

**43,744**

911 CALLS ANSWERED BY  
PSCC FOR FIRE,  
AMBULANCE & POLICE

**102**

IMPAIRED  
DRIVING  
CHARGES

# Community Engagement



## Holiday in a Box Campaign

The priority neighbourhoods in Saint John teamed up with the Saint John Police Force for the “Holiday in a Box” Campaign. Every resident was asked to provide some holiday cheer for the less fortunate adults in our community. The goal was to find a shoe-box or similar sized box and fill it with essentials.



## Pink Shirt Day

Raising awareness about bullying and raising funds to support anti-bullying programs.

# Raising Awareness



Between December 16 and December 18, 2021, the Saint John Police Force along with Justice and Public Safety continued the Festive R.I.D.E. (Reduce Impaired Driving Everywhere) Campaign in Saint John.

## Festive R.I.D.E Campaign

The total statistics over this period are as follows:

- 3,011 vehicles through the checkpoints;
- 222 alcohol screening tests;
- 4 Provincial Offences Procedures Act tickets issued;
- 4 arrests;
- 2 seven day suspensions; and,
- 5 vehicles were towed with 3 impounded for 30 days.

# Chief's Advisory Committee

## Mission Statement

The Chief's Advisory Committee (CAC) assists the Saint John Police Force (SJPF) in creating, maintaining, and sustaining a safe, secure, healthy, fair, and respectful community for all who live, work and visit the city of Saint John.

## Mandate/Purpose

The SJPF is committed to providing transparent, accountable, and inclusive policing services to all the citizens of the City. It also seeks to further enhance our connection with the various culturally diverse communities we proudly serve so that a wider range of individuals are aware of and able to access our services. The SJPF is dedicated to improving the service quality experience and foster police organizational change through a wider range of community engagement to meet needs of our citizens.

## Diversity

Diversity includes the following characteristics: age, gender, ethnic heritage, mental/physical characteristics, sexual orientation, first language, military experience, religion, income, work experience, geographic location, family status, communication style, work style and education.

## Responsibilities of the Committee

In order to meet the objectives of the mandate, the Committee will:

- provide advice to the Chief of Police on various SJPF initiatives, that will assist in providing, clarity, engagement and inclusiveness;
- support the development and monitoring the progress of appropriate strategies and action plans that enable the SJPF to provide inclusive and accessible services;
- ensure that communication is effective, appropriate and raises awareness about our progress;
- provide a written report once per calendar year; and,
- identify barriers, opportunities and work collaboratively through practical solutions.

**The Chief's Advisory Committee was established in the fall of 2021, and currently consists of 12 representatives from 11 community groups.**

# Victim Services

## Training and Performance

The Saint John Police Force Victim Services members are a group of compassionate and dependable individuals who make themselves available to provide support to community members in crisis. They provide emergency support to individuals who have been impacted by crime or sudden tragedies. Members form part of our crisis team who respond immediately to any requests for victim services. Introductory training of 35-40 hours is mandatory as part of the on-boarding experience. In addition to this, bi-monthly training is also provided to team members. In 2021, team members received training on trauma-informed response when dealing with victims, suicide intervention, mental health first-aid, assisting the designated assister in emergency intervention orders, and safety planning with victims of intimate partner violence.

Victims are an important part of our criminal justice system. Without victims' testimony, we miss a key link in our criminal justice process. As such, informing victims of their rights, providing them with list of available resources, among other services, supports victims in participating in the criminal justice process. In 2021, the Saint John Police Force started a new program where our volunteer members made themselves available to come into the station and call back victims of crime and sudden tragedies. This program allows us to follow up with individuals who we may have interacted with at a call-out scene. In addition, we are also able to follow up with those who may not have wanted to give a statement to the police but still require community resources.



# Criminal Investigations Division

The Criminal Investigation Division of the Saint John Police Force is comprised of the following units: Street Crime, Major Crime, Family Protection and Forensic Identification. The primary responsibility of all investigators in this division is to apply their specific training and special investigative expertise to serious, complex and sensitive crimes. All the members in the Criminal Investigation Division take great pride in carrying out their duties in a manner that exemplifies the Mission, Vision and Core Values of the Saint John Police Force while observing the organizational goals and objectives.

## Street Crime Unit

The Street Crime Unit is an integral part of the Saint John Police Force. The main objective of the Street Crime Unit is to disrupt and/or dismantle those responsible for the trafficking of illegal substances in the City of Saint John and surrounding areas, and to help alleviate problem areas and/or complaints. The unit collaborates with other law enforcement partners, such as the Kennebecasis Regional Police, and has a close partnership the Criminal Intelligence Services of New Brunswick.

In 2021, the Street Crime Unit was responsible for the seizure of more than:

- 2 kilograms of crystal meth;
- 3 kilograms of cocaine; and,
- 4000 illicit pills.



Cash and drugs were seized during a police operation in Saint John on December 1st, 2021.

# Major Crime Unit

The Saint John Police Force Major Crime Unit is composed of dedicated investigators who strive for investigative excellence. The primary responsibility of the Major Crime Unit is to conduct preliminary and follow-up investigations by applying special investigative expertise to serious, complex, and sensitive property and person crimes, such as: homicides, attempted homicides, assaults (causing bodily harm), armed robberies, attempted robberies, kidnapping, major extortion, major arsons, major thefts, damage to property (over \$5000), major residential and commercial burglaries, missing persons, suicides, all sudden deaths outside of the hospital environment, motor vehicle fatalities, serious industrial accidents, criminal acts where a firearm is utilized in the commission of an offence, criminal acts that appear to be organized or suspected to be committed by the same person(s), and any related criminal act. It is the responsibility of the Major Crime Unit to formulate investigative strategies and implement appropriate solutions to reduce and eliminate property and person related criminal activities.

The Major Crime Unit has a Polygraph Examiner, who is also an investigator within the unit. The primary responsibility of the Polygraphist is to conduct polygraph examinations, including providing assistance and direction to other investigators to determine the truthfulness of suspects, victims and witnesses involved in various criminal investigations. Our examiner also assists other municipal agencies in our province in their criminal investigations by offering the polygraph as an investigative tool.

In 2021, some noteworthy files that the Major Crime Unit worked on include:

- In April 2021, Saint John was inundated with thefts of catalytic converters. An investigation was started and a load of catalytic converters bound for a destination outside of New Brunswick was seized. Its estimated value was \$750,000.
- Throughout the year of 2021, the Saint John Police investigated a vast variety of fraud complaints. The most significant cases involved reports pertaining to false CERB applications, internal employment fraud, insurance fraud, identity fraud, account take over, fraudulent online sales ads, as well as fraudulent apartment rental scams. Many of these investigations have led to arrests.

# Family Protection Unit

The Family Protection Unit (FPU) of the Saint John Police Force is responsible for investigating the very sensitive nature of offences relating to sexual assault, serious domestic assaults, stalking, any neglect or abuse of children, elder abuse, and peace bonds. The FPU in conjunction with the Major Crime Unit assists with homicides involving sexual activity of any children and/or with sudden deaths of children that are suspicious in nature.

Annually, the Saint John Police Force FPU receives more than 200 files. Additionally, the FPU conducts multiple joint investigations with the Department of Social Development.

In 2021, the SJPF partnered with Violence Against Women Advocates and Sexual Violence New Brunswick in preparation to launch the Violence Against Women Advocacy Case Review (VACR) Program. This program is part of the Canadian Framework for Collaborative Police Response on Sexual Violence. The framework was developed in Ontario between 2017-2019 in consultation with Police Services, Victim Advocates, and the Privacy Commissioner.

The VACR program is an independent review of SJPF sexual assault investigations by community advocates and sexual violence experts. The purpose of the review is to enhance the Saint John Police Force response to sexual violence. The reviews are victim-centered and trauma-informed with an emphasis on survivor support and investigative quality. Reviews are set to begin in the Spring of 2022 and will be carried out regularly. The team will review all sexual assaults reported to the Saint John Police Force that did not result in charges, or that were classified as unfounded. These reviews will assist in improving our service delivery to victims and to achieving the best possible outcomes for them. It will also increase the transparency of Saint John Police Force sexual assault investigations.

# Forensic Identification Unit

The Forensic Identification Unit is considered the science of police work. The primary responsibility of the Forensic Identification Unit is to examine crime scenes, collect electronic, physical, and trace evidence for processing, examination, and/or forensic laboratory analysis. This could include the collection of samples for DNA or development of fingerprints, tire impressions or other items such as weapons and ammunition for physical matching.

Forensic officers are also tasked with performing mobile data extractions as well as forensic video analysis techniques. The Forensic officer is responsible for the preparation of forensic analysis reports and may be called to testify in court as an expert witness in one or more areas of crime scene forensics.

In 2021, the Saint John Forensics Identification Unit responded to 1405 Requests for Service. Of those requests, 176 were serious cases including: arson, high speed pursuit, murder, robbery, sexual assault, suicide and weapons offences.

In 2021, the Forensic Identification Unit worked on:

- 145 break & enter cases;
- 43 fingerprints or footwear impressions located with 21 cases having a positive result or identification;
- DNA was sent to the lab for 16 cases, and 5 persons were identified from these submissions;
- 149 sudden death cases;
- 296 video related cases; and,
- 56 cases involving mobile/PDA data extractions.

# Patrol Division

The Patrol Division is the most visible team of the Saint John Police Force as it consists of four platoons of uniformed members working 24 hours a day, seven days a week, 365 days a year.

Patrols incorporate both a reactive and a proactive approach to policing. Police officers on Patrols are always the initial officers on calls for service that range from minor in nature to serious. The police officers on this team demonstrate the core values of the Saint John Police Force every day as they work to keep the City of Saint John safe.

In 2021, an Alternative Response Unit (ARU) was implemented in Patrol Services as a one-year pilot project. Alternate Response is a program that frees officers for more serious matters and emergency calls for service while still dealing with the lower priority calls. Initial staffing of this unit consists of one constable who works to supplement and support the members of Patrol Services. The ARU assists the Saint John Police Force in providing the most efficient and cost-effective use of our front-line officers' time as well as providing the same high-quality service to our community.



# Support Services Division

The Support Services Division of the Saint John Police Force is comprised of both civilian and sworn officers and provides administrative and operational support to the rest of the police force in various capacities. Employees within this division are tasked with everything from reception, central records and filing, court administration and file preparation, Right to Information and Protection of Privacy Act (RTIPPA) requests, criminal records checks, fingerprinting, maintenance of our digital evidence platform, systems development, quartermaster/exhibits, accounting, legal services, human resources, training, communications and victim services.

## Public Safety Communication Centre

**"Providing the critical link between the public and emergency responders while delivering excellence in communication services."**



The Public Safety Communication Centre (PSCC), located in the Saint John Police Force headquarters, receives emergency and non-emergency calls for service. PSCC provides call taking and dispatching services for 2 police departments, and 36 fire departments, 13 of which were added in 2021.

# Hires and Retirements

## Hires:

Police Chief:  
Robert Bruce

Wellness and Crisis Intervention  
Coordinator: Laurrett Nwaonumah

PSCC Operator: Brianna Waugh

Constables:  
Evan Crook  
Arlene Palmer  
Ryan Wilson  
Philip Maher  
Jennifer Bergeron  
Justin Palardy  
Alexander Clayton  
Caleb Settle  
Matthew Innes

## Retirements:

Lori Magee  
Gordon Redburn  
David Hartley-Brown  
Tanya Lawlor  
Kent Atherton  
Raymond Coleman  
Michael Mccaig  
Stuart Osborne

Milestones 2021



From left to right. Constable Bergeron, Maher, Palardy, Settle, Clayton and Innes.



From left to right. Constable Wilson, Palmer and Crook.

## Awards

### *Recognizing Dedication and Achievement*



Saint John Police Chief Stephan Drolet (right) presents an award to Sgt. Don MetCafe who was promoted to Sergeant of Patrol from Constable.

#### **Officer Promotions:**

Staff Sergeant:  
Dwayne Hussey  
Andrew MacBean

Sergeant:  
Andrew Lund  
Don Metcalfe  
Andrew Belyea  
Craig Ryan  
Tammy Sanders

2nd Class Constable:  
Dylan Jones  
Benaiah Sok

#### **Civilian Promotions:**

Human Resource Manager:  
Stephanie Hanlon

Training and Development  
Manager: Cynthia Lund

Exhibits and Property Control  
Supervisor: Colleen Naves

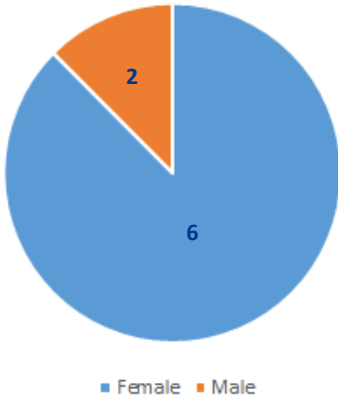
Administrative Assistant 5:  
Lisa Chaisson

# 2021 Workforce

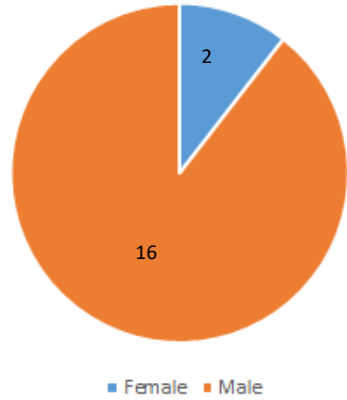
## Gender

In 2021, the Saint John Police Force hired nine sworn members, including the Chief of Police, and two civilian members. We also saw the retirement of eight sworn members. As of December 31, 2021, the Saint John Police Force had 183 filled positions.

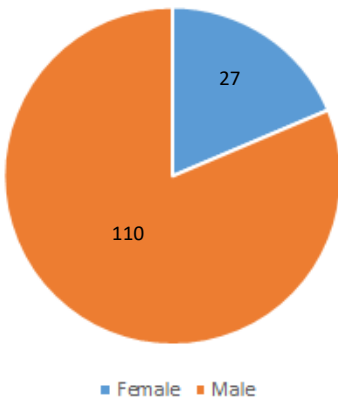
### Victim Service Volunteers



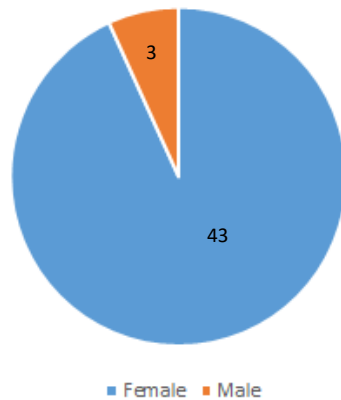
### Auxiliary Members



### Sworn Members



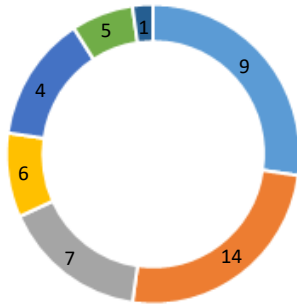
### Civilian Members



# 2021 Workforce

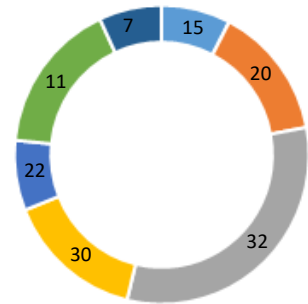
## Years of Service

Civilian Members



■ less than 5 years 
 ■ 5-10 years 
 ■ 11-15 years 
 ■ 16-20 years 
 ■ 21-25 years 
 ■ 26-30 years 
 ■ over 30

Sworn Members



■ less than 5 years 
 ■ 5-10 years 
 ■ 11-15 years 
 ■ 16-20 years 
 ■ 21-25 years 
 ■ 26-30 years 
 ■ over 30

## Language

Saint John Police Force Members	English	French
Auxiliary	18	0
Civilian	21	25
Sworn	115	22
Victim Service Volunteers	8	0

## Professional Standards

Committed to building confidence and trust within our community, the mandate of the Office of Professional Standards is to promote ethical and professional behavior in all employees of the Saint John Police Force and to thoroughly investigate incidents where employee misconduct is alleged.

The Office of Professional Standards is responsible for addressing public and internal concerns and complaints about the conduct of police officers, the policies of the Saint John Police Force or the service provided by the Force.

Additionally, the Office of Professional Standards looks for opportunities to improve on the development of policy, procedures and training to ensure members of the Force are receiving the direction and training required to address the demands of policing now and into the future.

In 2021, the Office of Professional Standards received thirteen complaints related to the New Brunswick Police Act. Eleven complaints were categorized as conduct complaints while the other two were deemed to be service complaints. Of the eleven conduct complaints, two were concluded with no further action required, five were resolved through informal resolution, one was resolved through settlement conference, and three files are outstanding. Of the two service complaints, all were concluded with no further action required.

# Saint John Police Force

## Unaudited Consolidated Statement of Operations

### for the Period Ended December 31, 2021

Saint John Police Force  
 Unaudited Statement of Operations  
 For the period ended, December 31, 2021



	Annual Budget	Year to Date Results	Variance
Salaries and Wages	15,724,916	15,708,681	16,235
Overtime	813,500	987,726	-174,226
Other Personnel Costs	312,100	288,428	23,672
Fringe Benefits	4,563,914	4,622,530	-58,616
<b>Total Wages and Benefits</b>	<b>21,414,430</b>	<b>21,607,365</b>	<b>-192,935</b>
General Services	346,451	347,047	-596
Insurance	60,834	92,126	-31,292
Professional Services	310,000	306,277	3,723
Other Purchased Services	129,700	259,170	-129,470
Repairs and Maintenance	115,000	160,823	-45,823
Rentals	1,057,252	1,068,445	-11,193
Purchased Goods	439,000	330,964	108,036
Government Services	5,100	8,785	-3,685
Internal Charges	790,495	819,075	-28,580
Asset Purchases	425,000	425,009	-9
<b>Total Expenditures</b>	<b>3,678,832</b>	<b>3,817,721</b>	<b>-138,889</b>
<b>Surplus/Deficit</b>	<b>25,093,262</b>	<b>25,425,086</b>	<b>-331,824</b>
			<b>-1.32%</b>
<b>Revenue</b>	<b>820,000</b>	<b>734,550</b>	<b>-85,450</b>

SAINT JOHN POLICE FORCE  
2021 ANNUAL REPORT



How are we doing?  
The Saint John Police Force is committed to constant improvement. Let us know if this Annual Report meets your needs. How can we improve it?

Write the Chief of Police:  
Chief R.M. Bruce  
1 Peel Plaza  
Saint John Police Force  
Saint John, N.B.  
E2L 4L1